

WARRANTY STATEMENT

As a commitment to quality and the satisfaction of our customers, JRB Studio provides one of the best product warranties in the industry.

All JRB Studio products shown in our price books are warranted to be free from material defects and workmanship. All products listed and sold in North America have a twelve (12) year, three (3) shift warranty that covers **parts** and **labor** except as noted below:

- Electric motors, electric controls, torsion mechanisms, keyboard mechanisms and screens each have a five (5) year warranty.
- Storage products have a one (1) year warranty which covers repair or replacement, at JRB Studio's discretion, and shipping costs only. Costs and expenses of installation, labor fees or expedited shipping are not covered by the warranty.
- Monitor Arms have a fifteen (15) year, three (3) shift warranty which covers repair or replacement, at JRB Studio's discretion, and shipping costs only. Costs and expenses of installation, labor fees or expedited shipping are not covered by the warranty.
- Glass screen inserts are not warranted.

All warranty work, except for storage products, is scheduled and performed through an authorized dealer.

Warranty does not apply to damage in shipment caused by carriers, damage caused during installation, normal wear and tear, use, misuse or conditions. Warranty applies to the original purchaser only. Shipping costs exclude expedited shipping.

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